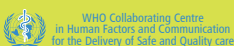


International Meeting  
Florence 31 August – 1 September 2018

# Patient safety for new medical generation

Promoting human factors culture in young medical doctors

Organized by:



In collaboration with:



## REGISTRATION LINK

The goal of this event is promoting patient safety culture in new medical generations and to spread the knowledge on ergonomics and human factors among health care professionals.

The meeting is connected with the Triennial Congress of International Ergonomics Association ([www.iea2018.org](http://www.iea2018.org)) that will be held in Florence from the 26th to the 30th August 2018.

The IEA Congress will be attended by more than 1500 ergonomics and human factor experts coming from more than 80 countries ([www.iea.cc](http://www.iea.cc)).

The WHO International Meeting aims at involving delegation of residents from all around the world. The participation is free for all residents and a special fee for lunch and dinner will be granted to students in the cafeteria of the University of Florence.

The meeting is a CME accredited programme.

## Scientific Committee

Centre for Clinical Risk Management and Patient Safety-WHO  
Collaborating Centre, Florence, Italy  
International Ergonomics Association (IEA)  
WHO, SDS, Patient Safety and Risk Management Unit, SDS,  
World Health Organization, Geneva, Switzerland

## Partners

Istituto Superiore di Sanità  
Agenas  
Università di Firenze  
Università di Siena  
Università di Pisa  
Università di Roma "La Sapienza"  
Università di Roma "Tor Vergata"  
Università di Bari Aldo Moro  
Università Politecnica delle Marche  
Università di Bologna  
Università di Napoli Federico II  
Università di Verona  
Università di Udine  
Italian Network for Safety in Healthcare  
Federsanità Anci  
FNOMCeO

# 31st August 2018

**9.00-9.45**

Opening Addresses\_Open Plenary

**Riccardo Tartaglia**, Director Centre GRC Tuscany Region  
**Yushi Fujita**, IEA President

**Sir Liam Donaldson**, School of public health, London and WHO

**Neelam Dhingra**, Unit for Patient Safety and Risk Assessment, WHO  
**Sara Albolino**, WHO Collaborating Centre on Human Factors and Communication

**9.45-10.15**

Welcome

Major of Florence  
Councillor of Health Tuscany Region  
Rectors of the universities of the Tuscany Region  
President FNOMCeO

**10.15-11.15**

Lectures

**Chairs Tommaso Bellandi**, Center GRC- WHO Collaborating Centre  
**Kathleen L. Mosier**, San Francisco State University

**Giuseppe Remuzzi**, Istituto Mario Negri  
**Pascale Carayon**, College of Engineering, University of Wisconsin-Madison

**11.15-11.30**

Break

**11.30-12.30**

Lectures

**Peter Lachman**, International Society for Quality in Healthcare (ISQua)  
**Susan Sheridan**, Society to Improve Diagnosis in Medicine

**12.30-13.30**

Delegates of residents

**Chairs International delegate (TBD)**

Delegates introduce themselves and present their expectation on the future of patient safety

Closing remarks

**Riccardo Tartaglia**, Director Centre GRC Tuscany Region  
**Yushi Fujita**, President of IEA

**14.30-18.30**

The future of patient safety  
Session dedicated to invited delegates  
Working groups

**Chairs Neelam Dhingra**, WHO  
**Giulia Daghiana and Michela Tanzini**, Center GRC- WHO Collaborating Centre

# 1st September 2018

**9.00-12.30**  
Open Plenary

**Chairs Francesco Annunziato**, School of Medicine, University of Florence  
**Josè Orlando Gomes**, Federal University of Rio de Janeiro

Results of the working groups

**12.30-13.30**  
Final Remarks and conclusion

**Sir Liam Donaldson**, School of public health, London and WHO